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## You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost

Under the law, health care providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider youchoose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit <u>www.cms.gov/nosurprises</u>

[Name of Clinic/Practice/Business] [Provider Name] NPI: [Provider NPI], TIN: [Provider/Clinic Tax Identification Number] [Street Address, City, State, Zip – Where service will be provided] [Phone Number]

## **Good Faith Estimate**

Patient Name:	Date
	of Birth:

Estimated Services and Items		Date of Appointment			
Description (clear language)	Diagnos (ICD-10	sis Code Code)	Service Code (CPT, HCPCS, DRG)	Quantity	Expected Cost
Primary service description here (P)					
<ul> <li>P - Primary Service (initial reason for visit)</li> <li>C – Co-provider services</li> <li>R - Reoccurring Services or item (valid for up to 12 months from date on this form)</li> </ul>		Total Expected Charges \$			
		Date of Good Faith Estimate:			

## **Disclaimers:**

\*There may be additional items or services that we recommend as part of the course of care that must be scheduled or requested separately and are not reflected in this good faith estimate.

\*The information provided in this good faith estimate is only an estimate of items or services reasonably expected to be furnished at the time this good faith estimate was and actual items, services, or charges may differ from the good faith estimate.

\*You have the right to initiate the patient-provider dispute resolution process if the actual billed charges are \$400 more than the expected charges included in the good faith estimate and the dispute is initiated within 120 days after the date of the bill for the items or services. To start the process, you may contact us at the phone number or address listed above to let us know the billed charges are higher than the Good Faith Estimate. You can ask us to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available. You may also start a dispute resolution process with the U.S. Department of Health and Human Services within 120 calendar days (about 4 months) of the date on the original bill and if the agency disagrees with you, you will have to pay the higher amount. To learn more and get a form to start the process, go to www.cms.gov/nosurprises.

\*This good faith estimate is not a contract and does not require you to obtain the items or services from any of the providers or facilities identified in the good faith estimate.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Date: \_\_\_\_\_

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Are you compliant with the No Surprises Act (NSA)? You may wish to consider printing up this completed form and placing it in your HIPAA and Corporate Compliance Manuals. If you need further doctor and staff training, call me to arrange an appointment. DO NOT PROCRASTINATE!

Manuals and Personal Coaching Order are at www.AskMario.com

Check ( $\sqrt{}$ ) when completion is verified:

- Identify patients who have no insurance coverage, have insurance with no chiropractic benefits, or who wish to pay cash. This does NOT include ChiroHealthUSA patients.
- Have available a plain-language Good Faith Estimate for patients.
- Establish policies and procedures for front desk delivery
- Have a list for the front desk of what PPO/HMO networks you are in.
- Notice of NSA prominently displayed in the office reception room and at check-out (along with HIPAA privacy notice and Anti-Discrimination notice)
- Notice of NSA on your website (along with HIPAA privacy notice and Anti-Discrimination notice)
- Good Faith Estimate (GFE) template typed. Include tax ID# and NPI#
- Make certain disclaimers are on the form:
  - Patient-provider resolution process
  - Not a Contract disclaimer
  - GFE may require additional services notification disclaimer
- Get your GFE when referring to outside entities
- Verify information with Mario
- Relax!